

# Product **Quality** Monitoring

PRODUCT TESTING, EVALUATIONS & INSPECTIONS



**CMX**

# PRODUCT TESTING, EVALUATIONS & INSPECTIONS

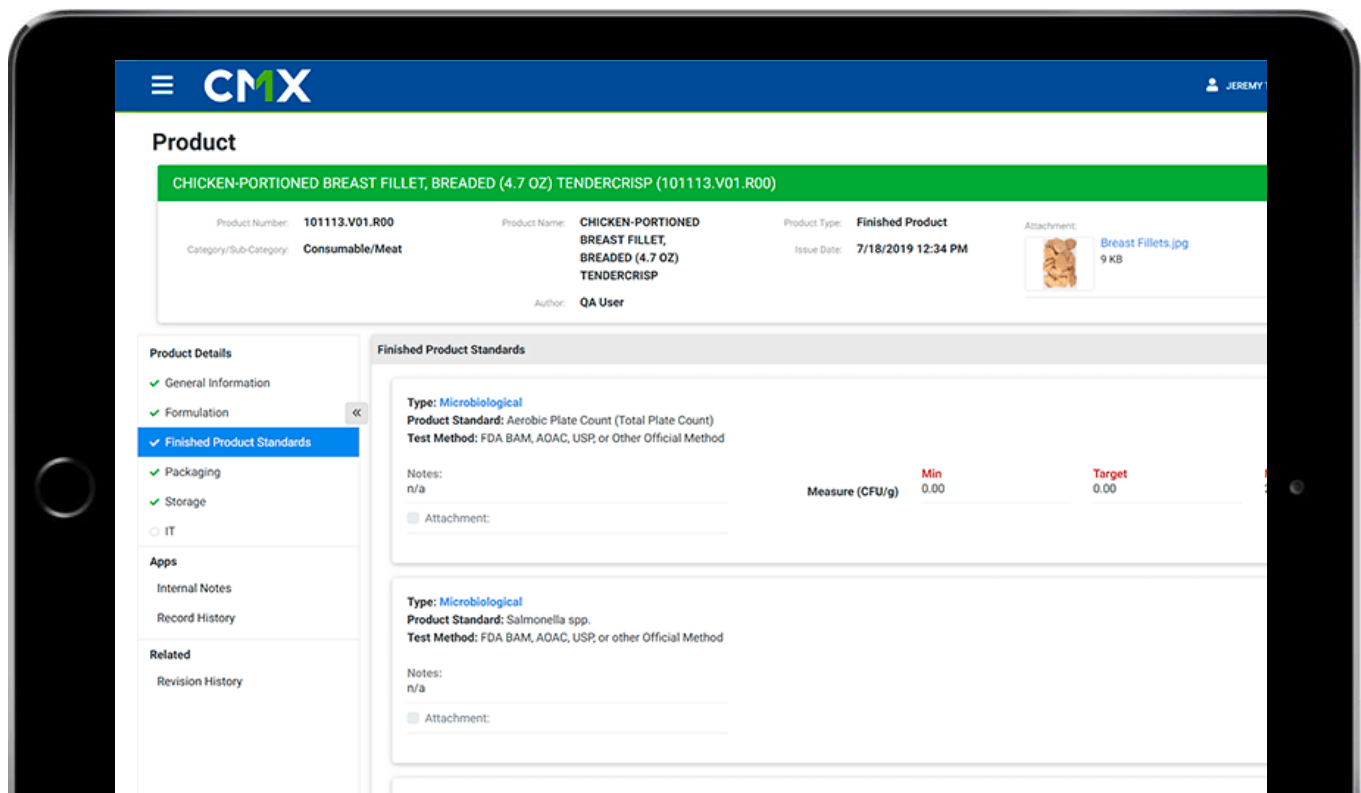
## Must-Do, Can't Fail

### All your microbiological, chemical, sensory, physical, nutritional product tests, and more - in a single, consolidated view

Maintaining consistent product quality and safety is imperative to protecting your brand's value, reputation and customer safety. Being proactive rather than reactive when issues arise is a "must-do, can't fail" for mitigating risk and achieving Quality and Operational Excellence.

Whether you are receiving results from external labs via data feeds, performing product evaluations internally, or collecting inspections from suppliers, CMX1 is designed to help quality assurance teams maintain and continuously monitor product quality and safety.

CMX1 provides a single view of all your ongoing product tests and results, helps identify high and low performing suppliers, systemic issues that may require a change to the specification, and provides closed-loop Corrective Action and Preventive Actions workflows to ensure critical non-conformances are being addressed.





***"CMX1 has enabled our team to significantly increase the number of product evaluations we perform on the products we source during production runs. The ROI is there. We are seeing empirically that this is having a direct impact on product quality, consistency, and safety, which drives the bottom line and increases profitability for our drive-ins."***

**David Abney**

**Vice President of Quality Assurance at Sonic**



# Ensure **product safety** and quality



### Single View of Product Quality from all Angles

All your microbiological, chemical, sensory, physical, nutritional product tests, and more - in a single, consolidated view. Define your test types, set scoring, and pass/fail parameters. All your tests are organized by type, product category, product, and supplier. Whether you are receiving results from external labs via data feeds, performing product evaluations internally, or collecting inspections from suppliers, CMX1 helps you ensure specification compliance, identify trends, address issues, and gain an overall view into your product quality, safety, and compliance.



### Collect 3<sup>rd</sup> Party Tests and Evaluations

CMX1 can receive summary or detailed test results from your 3rd party lab partners. Tests can be manually uploaded into the platform for processing or data feeds can be imported automatically through APIs. CMX has existing integrations with many of the most well-known 3rd Party testing organizations. Failed tests can trigger a closed-loop CAPA process with suppliers, as well as require the submission of another sample to be retested.



### Perform Product Evaluations & Inspections

The module also allows for internal teams, suppliers, and/or your distributors to perform product evaluations and product inspections and collect the results electronically.

Utilizing a visual designer and a natural language rule builder, you team can quickly create forms ranging from simple inspection forms to more in-depth product evaluation forms. Self-service tools allow you to define KPIs, pass/fail logic, and min, max, target values for testing at the item, bag, case or pallet level..

The module can be used independently or automatically pull in the Finished Product Standards from your product specifications when housed in CMX1's Product Lifecycle Management (PLM) module for verifying specification compliance.

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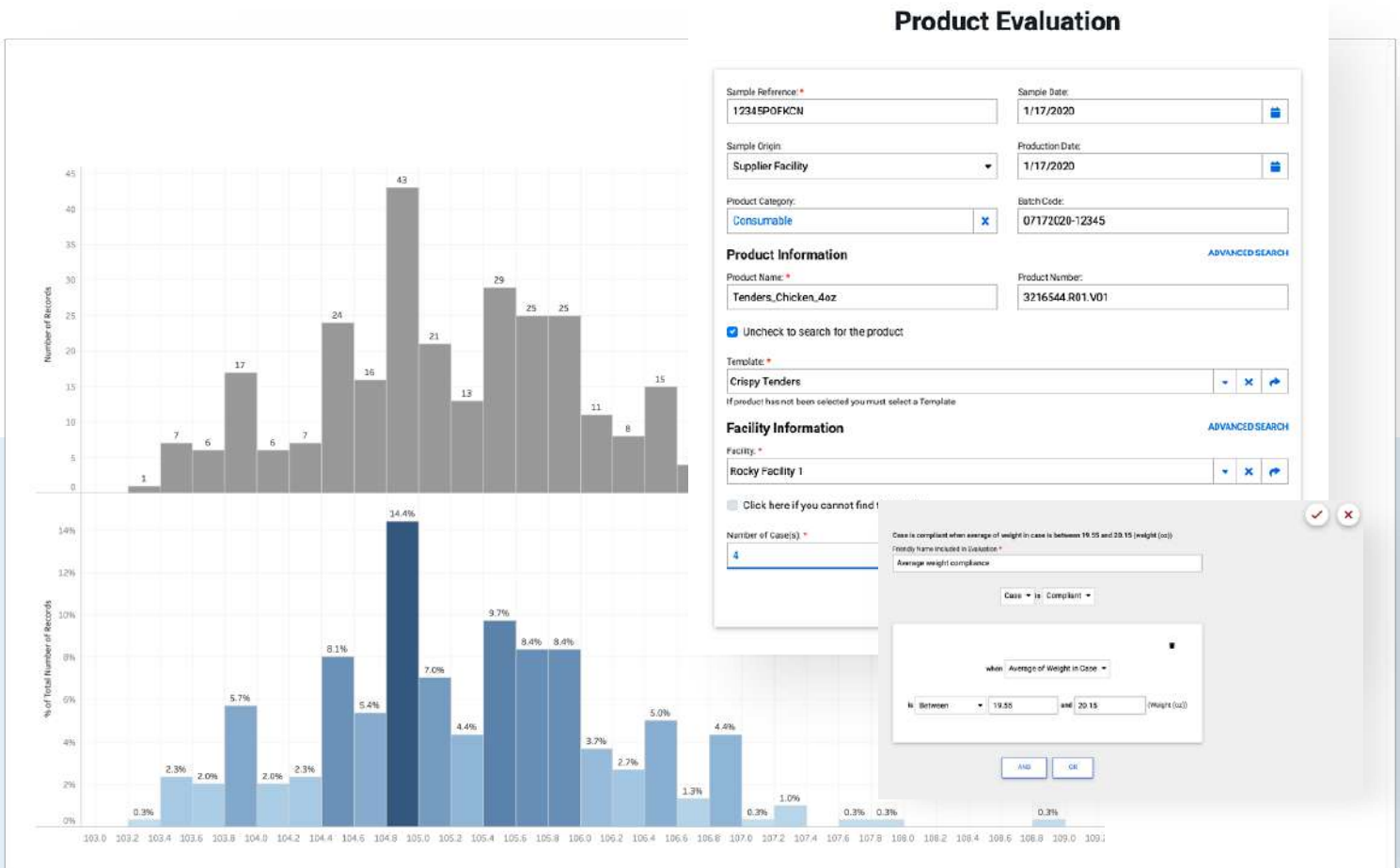
## Features that measure up

### ✓ Results are published

All results are captured electronically and are available for analytics, reporting, dashboarding and visualization for providing trends and insights by supplier, product, product category and more.

### ✓ Corrective Actions and Preventive Actions (CAPA)

Issues found during any product test can be optionally put through a closed-loop CAPA process for resolution, assuring suppliers take action to be in compliance with your product standards.





***"Our menu is diverse and we source from thousands of suppliers. It's a tough problem to tackle and CMX was the right choice for us. With their platform, Burger King, Tim Hortons, and Popeyes have continued to aggressively scale, while maintaining control and oversight over supplier and product quality"***

**Diego Beamonte**

**Head of Quality Assurance for Restaurant Brands International**



# PRODUCT TESTING, EVALUATIONS & INSPECTIONS

## The **CMX1** Platform

### Ensure Product Quality & Safety

Ensure the quality, compliance, and safety of your products and services

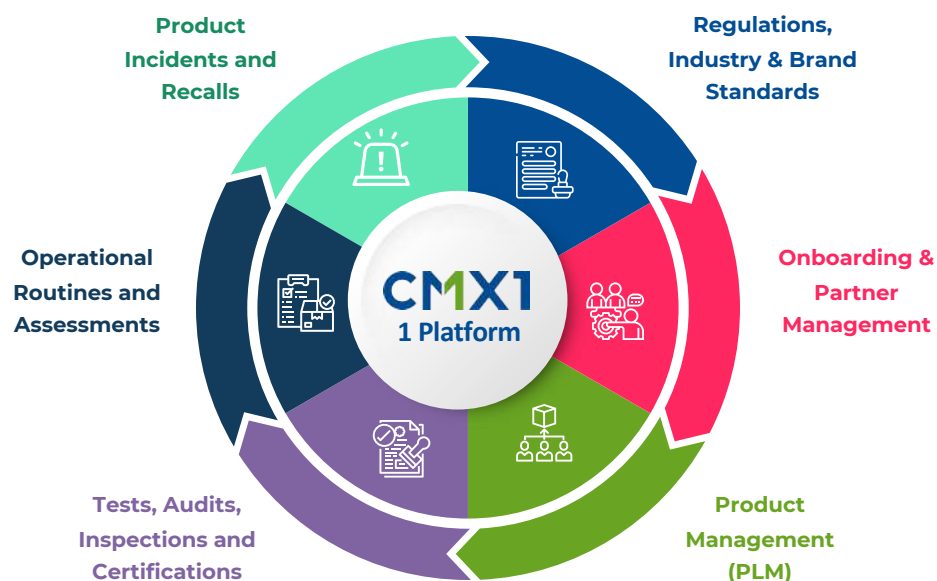
### Manage your Supply Chain Partners

Gain control and transparency over your entire supply chain and partner network

### Drive Location Performance & Compliance

Know your stores, restaurants, and facilities are safe, compliant and executing with consistency

 Our solutions can be implemented stand-alone or as part of the complete [CMX1 Platform](#)



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# Contact us to schedule a Demo

We're ready to discuss your challenges and demonstrate how CMX1 can help you achieve Operational and Quality Excellence across your organization, whether you're a regional chain or a global giant. Visit us online at [CMX1.com](https://www.CMX1.com) to learn more and to arrange a call and demo today.

VISIT US ONLINE



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